

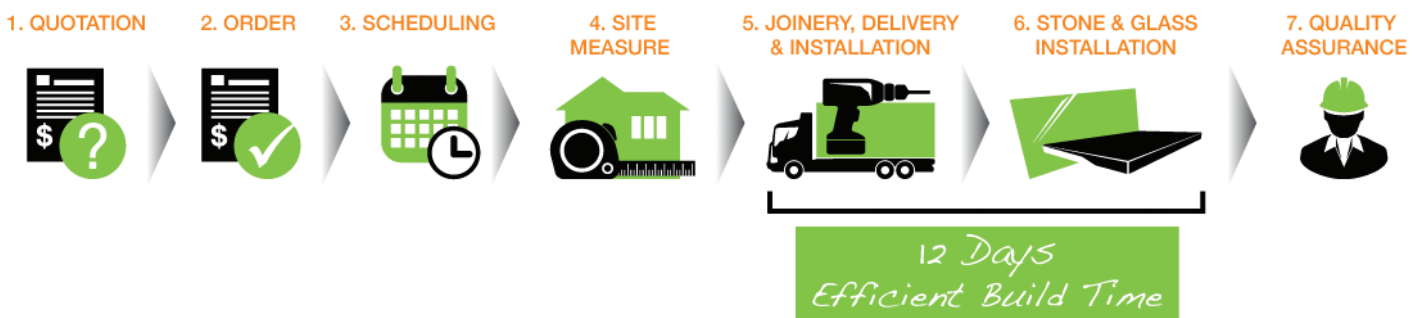
SAVE TIME, MONEY & HASSLE WITH
SUPPLY & INSTALL
FROM DAHLESENS

Kitchens, vanities and laundries

Dahlsens has been supplying our customers with Joinery, Stone and Glass since 2014. Through our partnership with Claytons, we now offer Kitchens, Bathrooms and Lifestyle Joinery – One Stop Shop! With over 30 years in the business, Claytons has mastered innovative design, manufacture, supply and install of high quality joinery, stone and glass splashbacks. We offer extensive regional install coverage that includes Albury, Bairnsdale and Echuca.

7 Easy Steps

In just 7 easy steps, Dahlsens-Claytons will have your job quoted, ordered and installed.



**One Order,
One Supplier,
One point of contact,
Improved build times and
One Warranty that covers the whole job.**

Cabinets

Glass
Splashbacks

Stone Benchtops

Cabinets | Stone Benchtops | Glass Splashbacks

Kitchens | Bathrooms | Wardrobes | Laundries | Outdoor | Kitchen | Lifestyle Joinery

Claytons® 

Dahlsens SINCE 1877
For the Builder.

➤ KITCHEN GUIDE

Simplify your kitchen ordering process with Dahlsens

Some guidelines and details are provided below for your reference:

1 Quotation

- For joinery and stone quotation, submit the following information to your Dahlsens Account Manager or Kitchen Coordinator*:
 - ✓ Plans and Elevations (if available)
 - ✓ Colours/ Finishes and Appliance specification documents
- You will receive kitchen drawings along with your price submission within 7 days

2 Order

- Once you are ready to place an order for your Joinery and Stone, submit the following information to your Dahlsens Account Manager or Kitchen Coordinator:
 - ✓ Purchase Order to Dahlsens
 - ✓ Signed & Approved Joinery quote drawings and price submission document
 - ✓ Final Colours/Finishes and Appliance specification documents
 - ✓ Estimated Dates: "Site ready to Measure" and "Required Installation"

3 Scheduling

- Once your order has been processed, job progress can be tracked via our Builder Online Call-Up Schedule. This means you have 'real time' access to our manufacturing schedule to monitor and action the following :
 - ✓ Site Measure - call up when job is ready for measure
 - ✓ Joinery installations - call up job for installation
 - ✓ Stone installation – monitor progress and due date
 - ✓ Outstanding items – monitor progress and due date
- Your Dahlsens Kitchen Coordinator* will contact you with your builder access codes and a user manual
- If you have any queries once you have logged on and are using the On Line Call-Up Schedule, simply contact the Claytons Site Customer Service representative

4 Site Measure

- Claytons will conduct a Site Measure within 48 hrs of your specified "Site Ready for Measure" date (as provided to Dahlsens at Order stage)
- Site Measure is conducted by the Claytons Site Coordinator in your region. Please ensure site is ready and accessible
- Claytons Site Coordinator to arrange Meet & Greet with Builder when first order is in progress

5 Joinery, Delivery & Installation

- An email notification will be sent to you 10 days prior to the "Required Installation Date" (as provided to Dahlsens at Order stage) for confirmation. If you need to delay this date, you can do this online or by contacting the Claytons Scheduler
- The joinery will be delivered to site 1 day before Confirmed Installation Date
- Joinery installation is scheduled for 1 day after delivery and is assembled on site (installation may take up to 3 days depending on size of job, an average kitchen installation is 1 to 1 ½ days)
- Kitchen sinks, laundry troughs and vanity basins must be on site prior to joinery installation

6 Stone & Glass Installation

- Stone is booked for installation 10 days after the completion of the joinery installation.
- Glass (if applicable) is delivered and installed on same day as Stone

7 Quality Assurance

- QA is conducted by Joinery Installer on completion
- A formal QA is conducted by the Claytons Site Coordinator within 48 hours of installation
- All Quality issues will be logged and addressed as a priority
- All rectification works will be logged by our After Delivery Service Team. Progress can be monitored via the On line scheduling system. or via direct contact with the Claytons Site Coordinator

1300 DAHLSSENS

*Dahlsens Kitchen Coordinator:

Jodie Shelton – jshelton@dahlsens.com.au
0407 560 206

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